

## Easy Read –

## **Complaints and Feedback**

How do you file a complaint or give feedback?









If you do not feel comfortable telling us about your complaint, **you should tell someone you trust** like your:

- mum or dad
- brother or sister
- support worker.

Ask them to help you make a complaint.



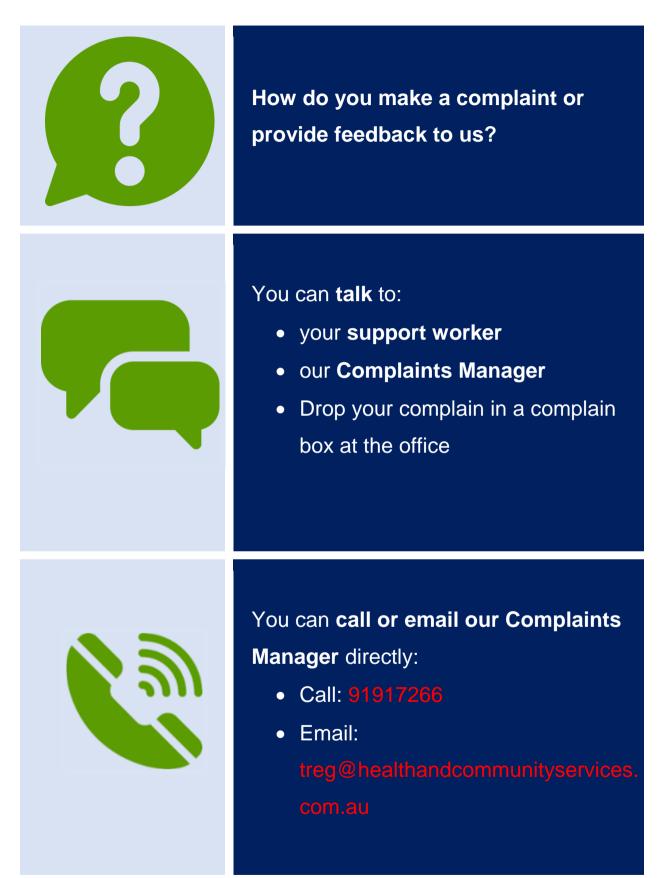
Or you can get help from a **professional, independent advocate** to make a complaint or provide feedback to us.



We can **help you find** an advocate if you want.

Ask our Manager Position to help you. Call them on 91917266







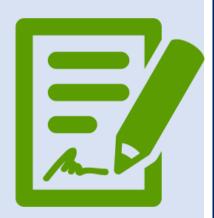






You can make a **complaint and remain anonymous.** 

Anonymous means we will not know who you are.



To be anonymous, use the **Anonymous Complaint and Feedback Form** provided at your intake meeting:

- Complete the form (your advocate can do this for you).
- Mail it back to us using the stamped, self-addressed envelope provided.



